

## Privacy Notice for Readers (Appendix B to the Data Protection Policy)

Read Easy values the trust you place in us by giving us your contact details and any other personal information we need to carry out our work. It's our wish, as well as a legal requirement, to explain how we process data about our Readers.

All personal data is treated with the appropriate levels of security and this page explains how we will and will not use any personal data you give us.

The main purpose in collecting personal data is to enable Read Easy to run its scheme effectively. The purpose of this notice is to inform you of the type of information we hold, where this information is obtained, its purpose and how you may access such information. This covers general information as well as Special Categories of Personal Data (previously known as Sensitive Personal Data) that is held manually and in our computer systems.

### Data controller

The Management Team of Read Easy [group name] is the data controller and is responsible for your personal data (referred to as "Read Easy", "we" "us" or "our" in this notice). The names of the Management Team members can be obtained by the contact below.

We have appointed a Data Protection Champion who is responsible for overseeing questions in relation to this notice. If you have any questions about this notice, including any requests to exercise your legal rights, please contact the Data Protection Champion using the details set out below.

Name of Data Protection Champion: [name]

Telephone number: [number]

Email address: [email address]

### Information collected

We hold a variety of data. This ranges from the information you provide during enrolment process and throughout your journey with us. This information may be kept electronically and/or on paper. We will update this information throughout the time you are with us. The data we hold about readers generally includes:

- Personal details, e.g. name, address, telephone number(s) and email address(es)
- Information provided during enrolment, e.g. reading history and emergency contacts
- Reading records
- Your communication with us
- Criminal convictions (if you choose to tell us about these)

We ask all Readers to complete an Equalities Form, so that we can evaluate how effectively we are helping a diverse range of people. However, the information provided on this form is provided anonymously, will be filed separately from your personal files, and will not be kept in any way that indicates your identity.

### How we will use your personal information

We will use the information we collect from you for the following purposes which is necessary (in our legitimate interests) to help people learn to read:



- Monitoring of the recruitment process (from enquiry to appointment)
- Matching you with a Coach and monitoring your progress with your Coach
- Administration and payment of expenses, where appropriate
- Training & development
- Consulting and communicating

We also use your personal information to help us comply with our legal obligations and we process criminal conviction data with your consent.

### **Sharing your personal information**

Read Easy only keeps information about you with your consent, if it is required for the purposes of carrying out its activities or for legal reasons. Information about you will be shared between Read Easy UK and the Affiliated Group that you read with (named above) as required. Your data is not released to people outside the Organisation unless you have given your written consent, except where there is a legal requirement to do so.

### **You have a right to:**

- Review your file and request copies of any information that is kept about you.
- Request correction of any incomplete or inaccurate data held about you.
- Request deletion of your personal data where there is no good reason for us to continue to process it. We will notify you if there is a legal obligation for us to continue to hold your data at the time you request deletion.
- Object to processing where we rely upon a legitimate interest to do so.
- Request that we restrict the processing of your personal data.
- Request the transfer of your personal data to a third party.
- Withdraw your consent at any time to processing which we carry out using your consent. This will not apply to data processed before the consent was withdrawn.

If you would like to exercise any of these rights, please contact us using the details laid out above. Requests must be in writing (this could be by email) and you may be requested to provide proof of identity before we can process your request.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

### **Retention of your personal information**

Your personal information will be kept for as long as you are involved with Read Easy and for seven years after you finish reading with us.

A full copy of our Data Protection Policy is available to download from the Read Easy website or from: Read Easy UK, The Old Post Office, Bell Lane, Blockley, Moreton-in-Marsh; Glos GL56 9BB

### **Change of purpose**

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us.

If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.